

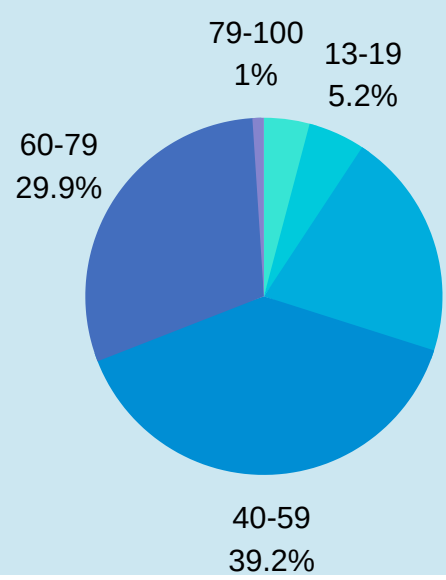
TELEHEALTH SURVEY REPORT (PATIENT)

152 BERMUDIANS RESPONDED. 146 SURVEYS WERE USABLE. THE FOLLOWING ANALYSIS WAS CONDUCTED

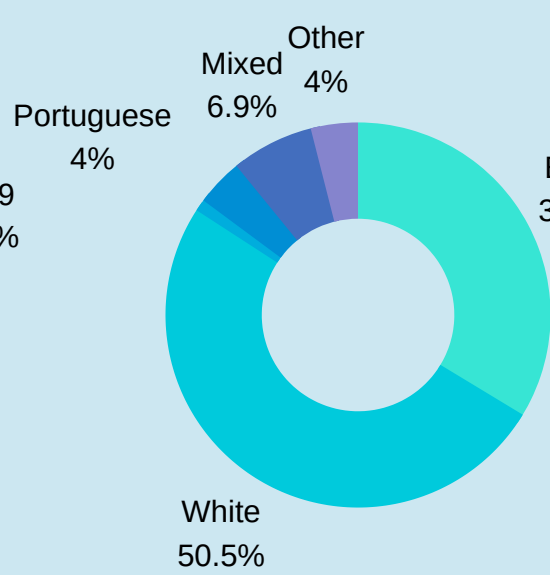
AS OF TODAY (CURRENTLY STILL COLLECTING DATA)

Survey demographic

AGE



RACE

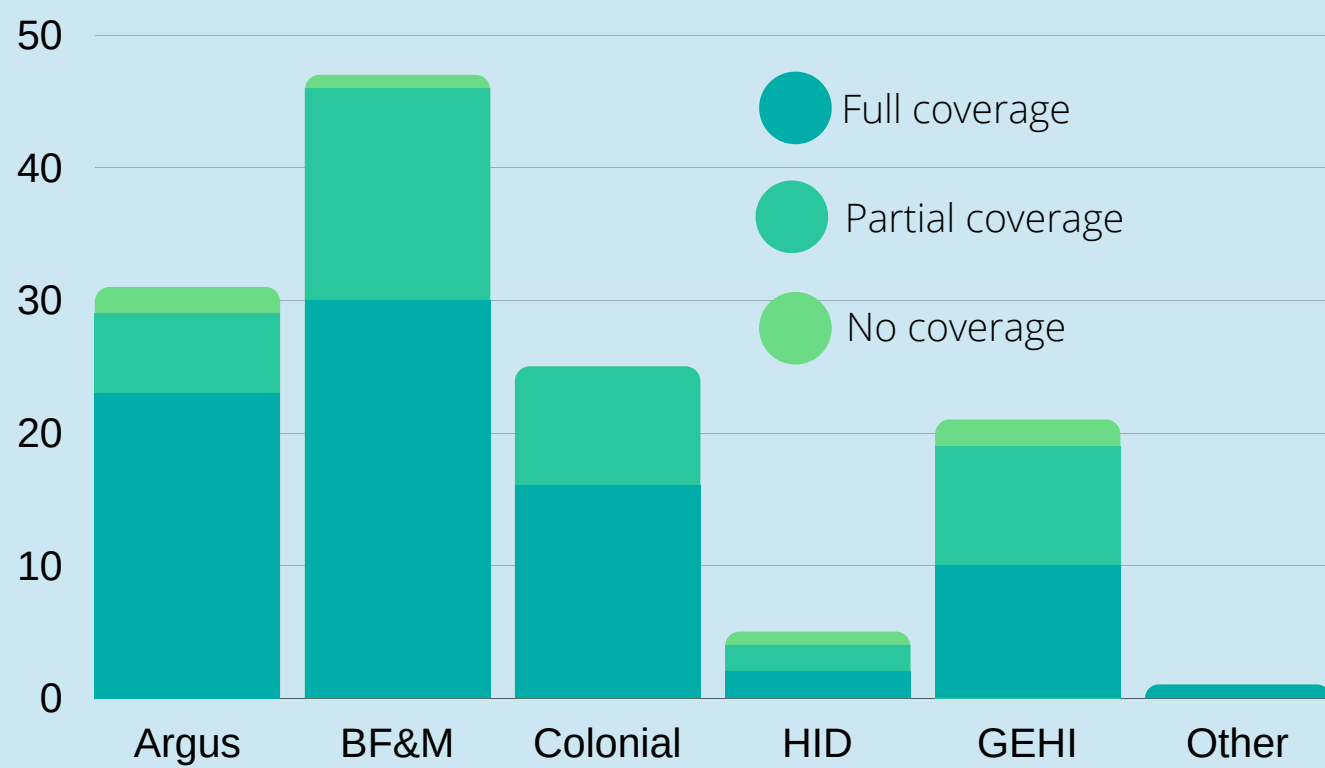


GENDER

20% Male
80% Female

Insurance coverage

89% Reported they had health insurance



★ The chart displays the amount of respondents that were covered for telehealth by insurance company

Satisfaction

A Linear regression was used to assess patients overall satisfaction with telehealth (F[7,133]=207.58 p<.005)

Factors that predicted satisfaction were:

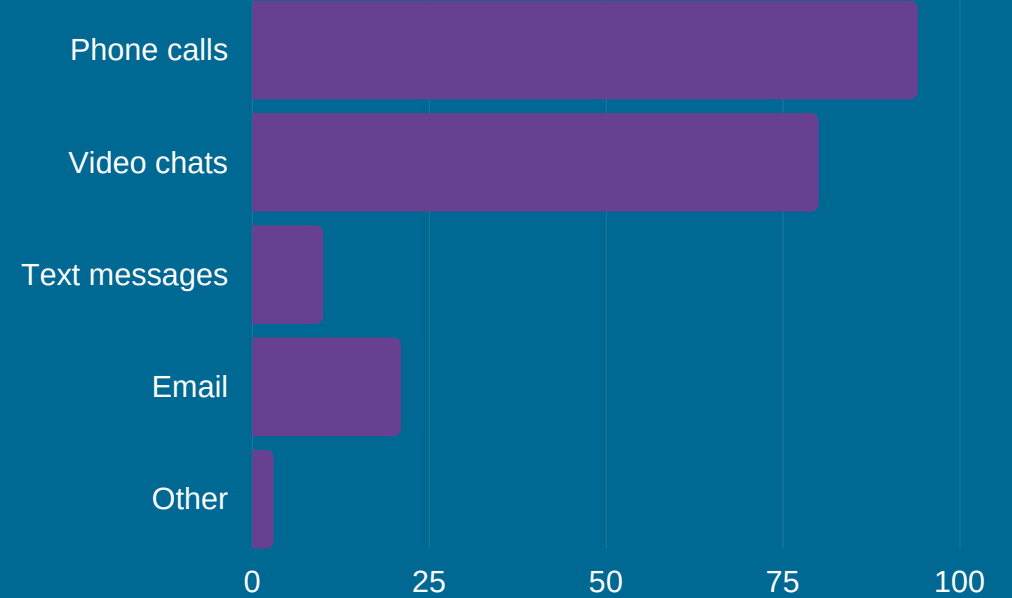
- ★ PERSONAL COMFORT LEVEL
- ★ TIME SPEND WITH PROVIDER
- ★ PROVIDERS ABILITY TO ADDRESS QUESTIONS
- ★ PROVIDERS ABILITY TO PERFORM TASK TO ACCESS HEALTH

Key Findings

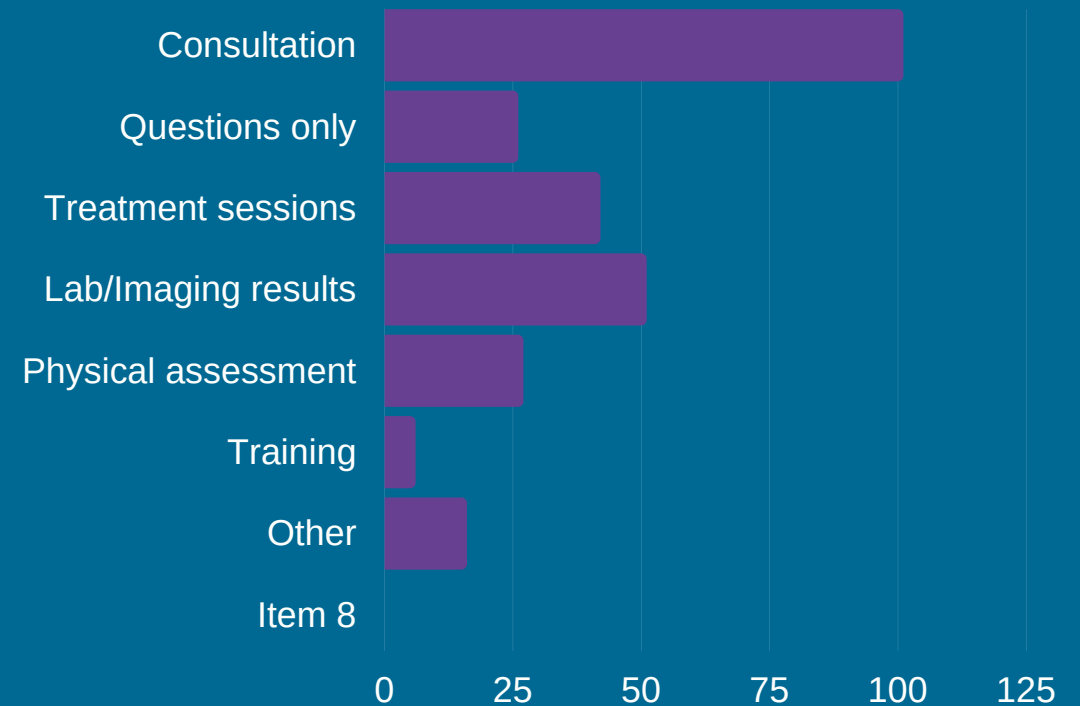


Patients who adopted telehealth during the COVID-19 pandemic mainly used telehealth services to meet with their General practitioner and/or their Psychologist.

Mode of communication



Nature of service



Length of service sessions

